

Company Overview

Established 2012

Headquartered in Virginia

International Footprint

Corporate Data

DUNS: 078438745 | Cage Code: 7BWG6
NAICS: 541611, 541612, 561611, 541690,
541618, 541519

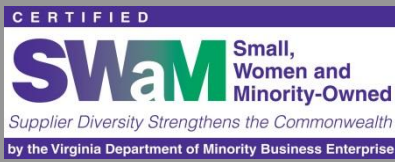
Certifications

Women's Business
Enterprise



National Minority Supplier
Development Council
Minority Business Enterprise

Virginia Department of
Minority Business
Enterprise Small,
Women and Minority
Owned



Association of Certified
Fraud Examiners
Certified Fraud
Examiner

Why us:

Christopher Charles Group knows fraud and the types of fraud that are endemic to their customers. We develop relationships to understand what is important and what is concerning to YOU, our customer. Christopher Charles Group has developed a customized approach for a nuanced industry. We are able to deploy solutions that meet risk and fraud challenges while maintaining operational excellence. We are not a tech company; we do not have a singular view of risk and fraud management. Our engagements are targeted to our customer's business and are customized to the fraud types within that customer's environment.

Our services provide risk identification and awareness so that you can focus on revenue growth, cost containment and customer satisfaction.

Contact Information

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Capability Statement

Core Competencies

Christopher Charles Group, LLC helps identify and reduce the risk of operational, technical, or human resource vulnerabilities so that our clients can focus on running their business profitably. We provide end to end fraud and risk management solutions. Service offerings address the full range of fraud and risk management including assessment, discovery, remediation, detection, and prevention. We serve clients in BPO, contact center, government, hospitality and travel, telecommunications, healthcare, finance, logistics, and retail industries.

- Fraud and Risk Assessments
- Fraud Management Consulting
- Investigations
- Training & Awareness
- Compliance & Governance
- Whistleblowing Hotlines
- Employee Relations
- Employee Engagement

Differentiators

- We are 100% agnostic. Any 3rd party, innovative solutions are vetted to your unique needs and challenges. We partner with the best solution providers that will bolster your fraud and risk prevention efforts.
- Our approach is customized to the various types of fraud and risk that endemic to specific industries. Our approach addresses fraud and risk within YOUR industry, YOUR environment, YOUR business, and YOUR culture.
- Our team is professional, credentialed and have extensive experience with fraud and risk management.
- CCG has developed relationships with numerous Fortune 500 companies, solving their fraud and risk concerns.

Past Performance

Our experience includes engagements with a diverse client base. Our and clients results include:

- Telus International - Vancouver, BC Canada
- Advocate Medical Group – Oakbrook, IL USA
- TeleTech Holdings, Inc – Peoria, CO USA
- Percepta – Dearborn, MI USA
- Federal Emergency Management Agency (FEMA) – Washington, DC USA
- 85% reduction in fraud levels
- 90% reduction in employment action cases
- 100% completed compliance training programs of varied topics

Industry Mentions

Our team is proud to share the following industry mentions and distinctions.

- Association of Certified Fraud Examiners, Board Member, Regent Emeritus, Advisory Board
- Woman of Distinction Magazine, 2014
- National Association of Professional Women, Chapter Vice President; 2013-2014 VIP Woman of the Year
- ACFE Global Conference, 2013 - Moderator, *The Subjective Nature of Ethical Decision Making*
- Fraud Magazine - *A wealth of talent, passion and tenacity: An Interview with the ACFE Board of Regents, 2013*
- ACFE Global Conference, 2012- Panelist, *In the Risk Assessment Process, Is Fraud Being Overlooked*
- US Department of Homeland Security National Sector Risk Assessment Human Core Working Group, Member and Subject Matter Expert